2. QUICK GUIDE

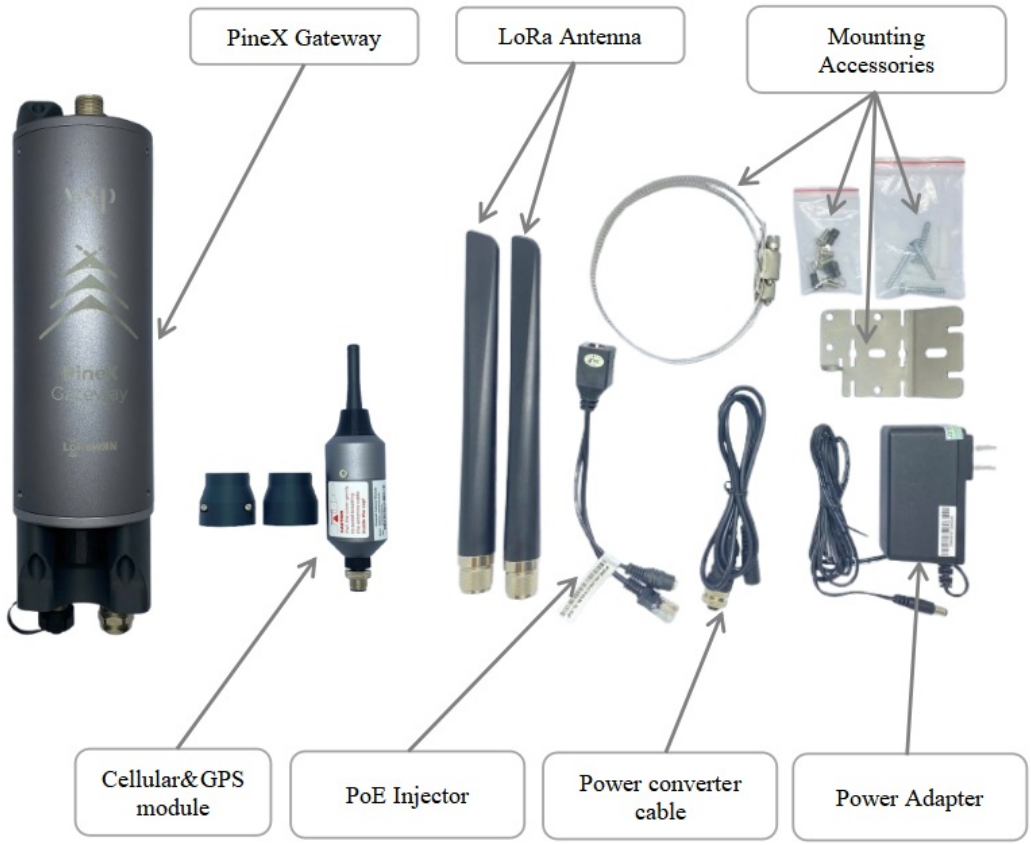
> *Reading time: 20 minutes*
> *Finish this part so you can understand and put the device in operation with the default configuration from the factory.*

2.1. What is the PINEX?

PineX is an industrial-grade outdoor LoRaWAN® Gateway, designed to operate reliably in the harshest environments—from scorching deserts to freezing Arctic conditions, and even hurricane-force winds up to 200 km/h. With IP67-rated waterproof and dustproof protection, an extended temperature range of -40°C to +70°C, and Dual LoRa Antennas for extended coverage, PineX ensures uninterrupted, long-range connectivity even in extreme weather conditions. Supporting all global LoRaWAN frequency bands, PineX integrates a built-in Network Server, Node-RED, and VPN security, enabling fast, cost-efficient, and secure IoT deployments. Designed for Smart Cities, Industrial Facilities, Smart Agriculture, and remote IoT applications, PineX is the ultimate rugged, high-performance LoRaWAN Gateway for mission-critical operations.

2.2. What's in the package?

2.2.1. Advanced version



The package includes:
01 x LoraWAN PINEX Gateway
02 x Lora Antenna
01 x Cellular & GPS module (optional)
01 x Power Adapter
01 x Converter cable
01 x PoE Injector
01 x Mounting Accessories

2.2.2. Economy version

The package includes:
01 x LoraWAN PINEX Gateway
01 x Lora Antenna
01 x WiFi Antenna (optional)
01 x Power Adapter
01 x Converter cable
01 x PoE Injector
01 x Mounting Accessories

2.3. Product Overview

- **LED Functions**

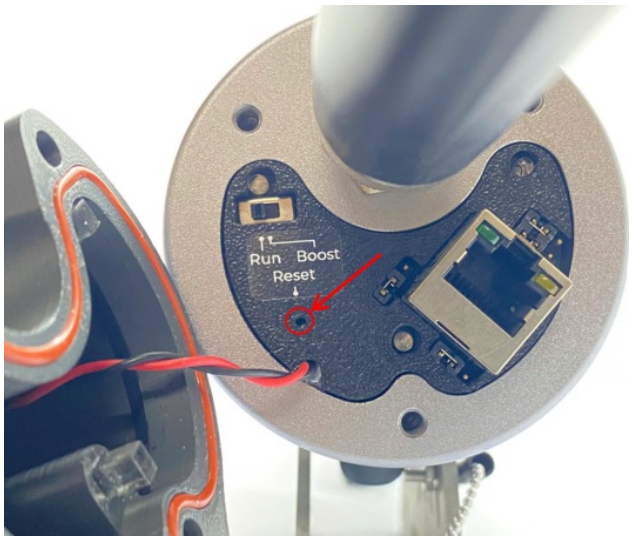
LED Functions	Constant	Flashing	Off
Power	Power On	None	OFF
Network	Initializing, High network traffic	Internet Available	Disconnected
LoRa	LoRa Working	Initializing	LoRa Not Working

- **RESET Button**

> ⚠ Some configuration such as Packet Forwarder settings, VPN settings, WAN settings will be restored to factory defaults when reset process completely taken.

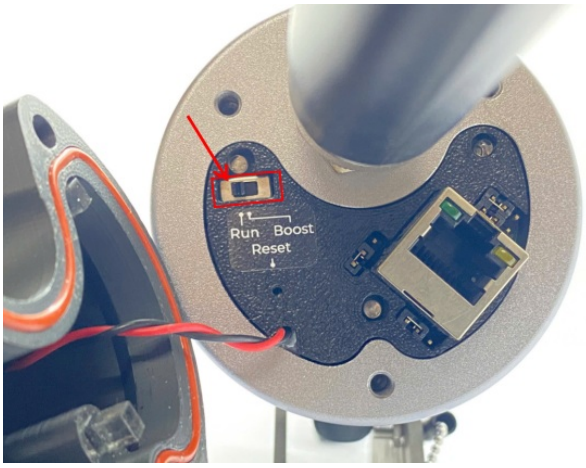
> ℹ Use a pointed stick to poke the button inside the hole and hold for 5 seconds. The gateway will automatically perform reset process. The whole process will take a few minutes.

> ⚠ Reset the device only when absolutely necessary



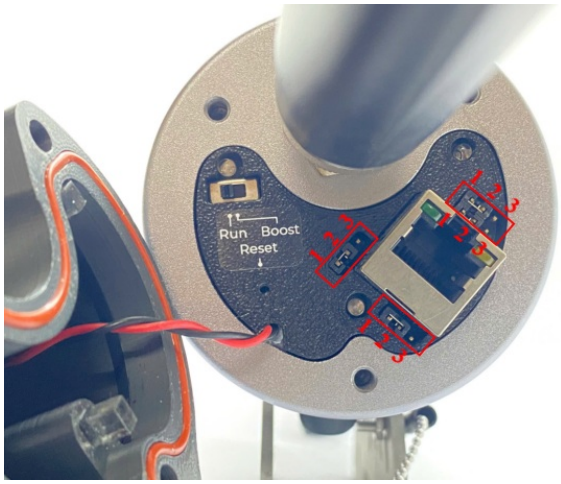
- **Function switch**

> ℹ The switch have to be in **Run** position in normal operation. **Boost** mode uses for firmware update.

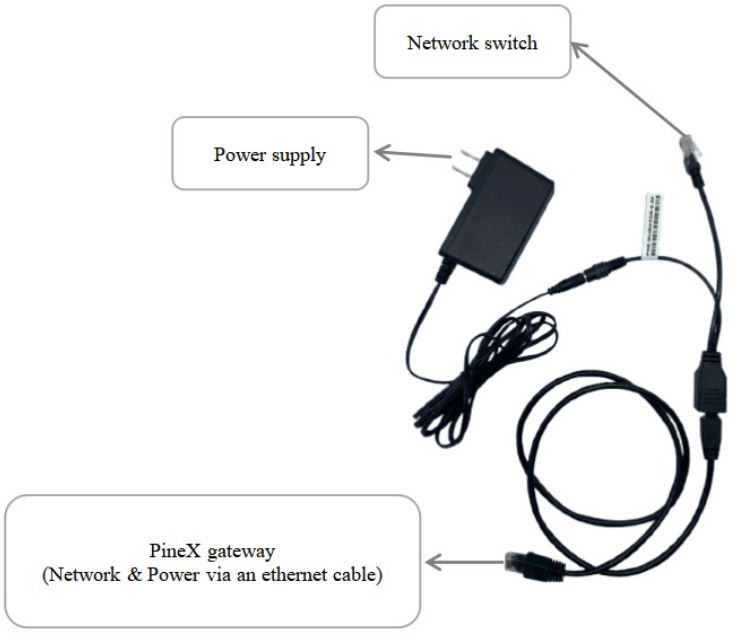


- **Jumpers**

There are four jumpers. Default position of four is connecting port 1 and 2.

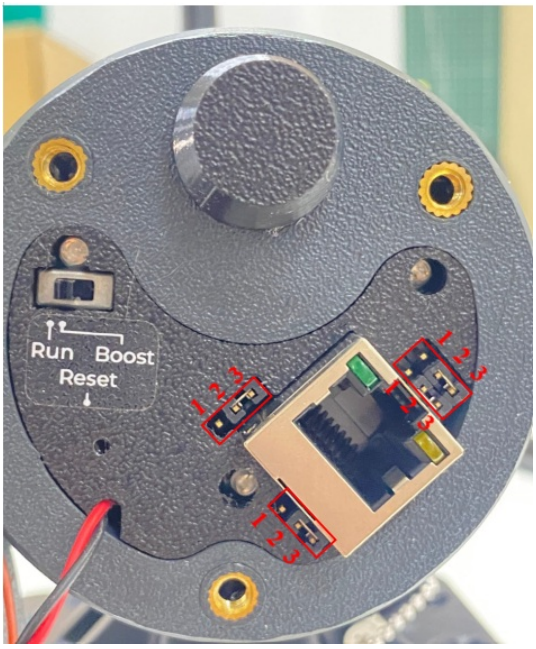


Only change the jumper position when **the gateway doesn't support PoE+ source 802.3at** but you want to power the gateway through ethernet cable as the below diagram.



To power the gateway through Ethernet cable as the above diagram, four jumpers have to change to connecting port 2 and port 3 as below

It is only applied for the gateway version that **doesn't support PoE+ source 802.3at**



2.4. Installation

Startup the LoraWAN Gateway through the following steps

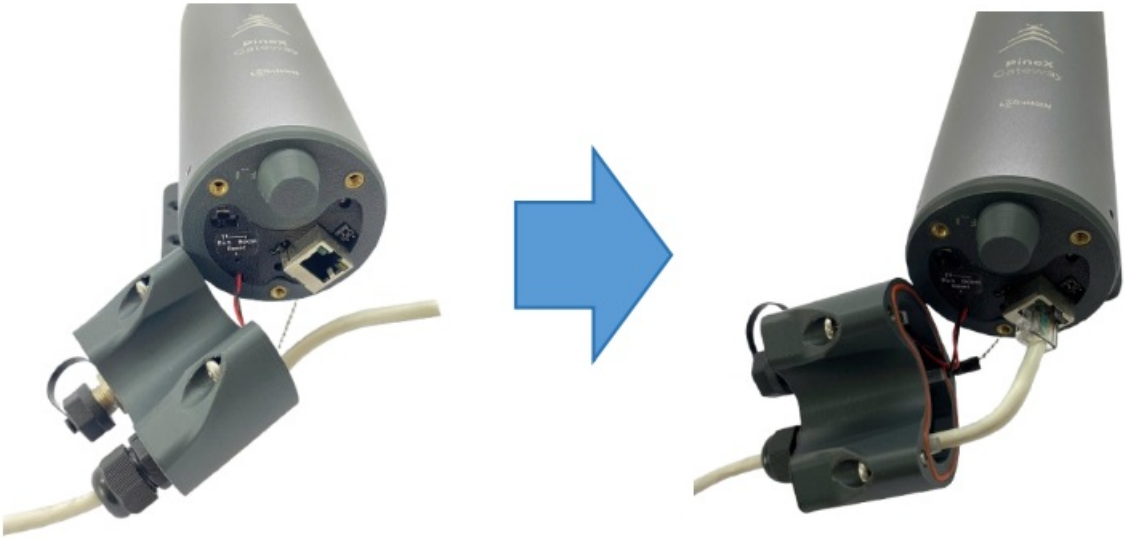
Step 1: Install the antenna of the LoRaWAN Gateway

Install the Lora antenna and WiFi antenna (optional) in the correct position. Make sure the antenna and Gateway are tightly connected.

Step 2 :Use the screw driver to remove the three screws, then open the gateway cover.

Step 3: Connect the Ethernet cable to the Gateway

Connect the Ethernet cable into LAN port.



Step 4: Close the gateway's cover, then use the screw driver to lock the 3 screws.

Step 5: Install the SIM card to Cellular & GPS module (optional)

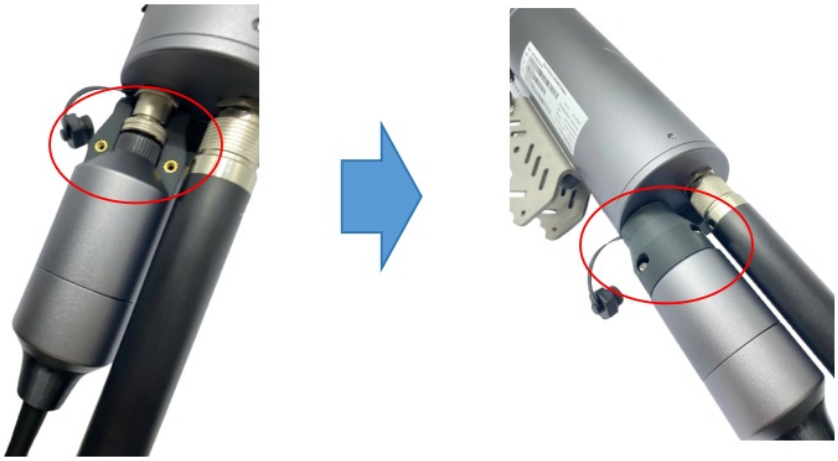
- Use the screw driver to remove the screw in the module, then carefully open the cap

- Insert the SIM card into the slot, pay attention to the direction of the Sim card

Step 6: Install the Cellular & GPS module to the gateway (optional)

- Plug the Cellular & GPS module to the M12-FM port at the top of the gateway, then tighten the connector

- Install the connection protection accessories



Step 7 : Power up the Gateway through M12 port

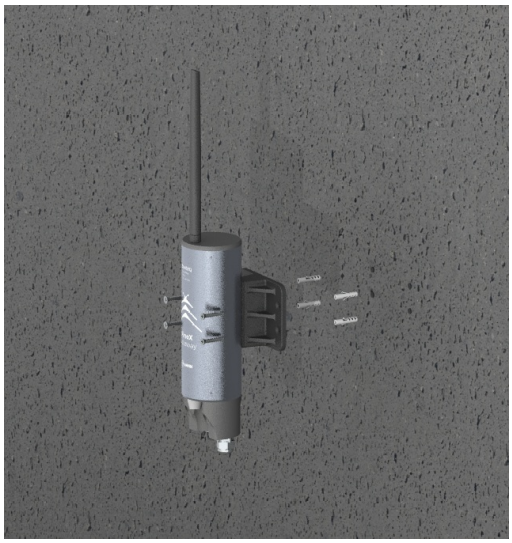
2.5. Mounting

- **Economy version**

Step 1: Select the installation location. The surface must be flat.

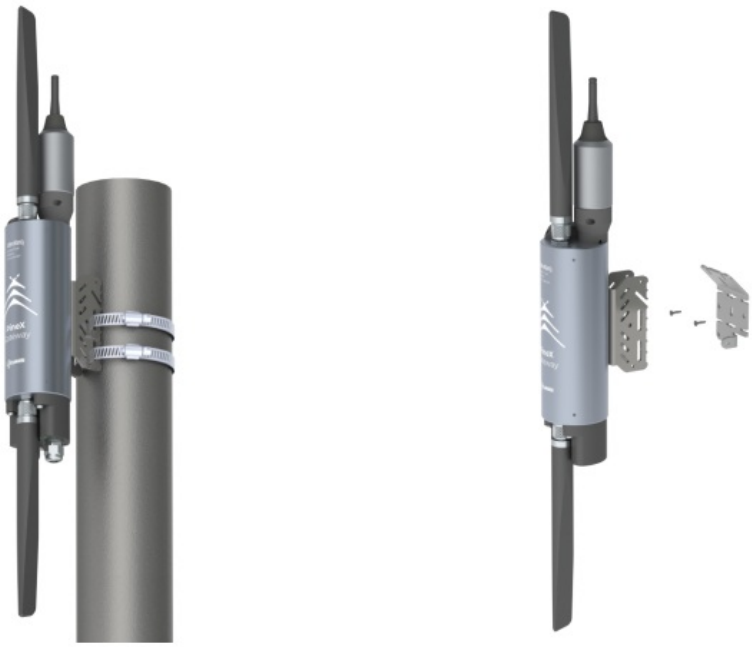
Step 2: Based on the dimensions of the gateway's base, drill four holes into the wall. Then, insert wall anchors into the drilled holes.

Step 3: Use screws to secure the gateway onto the drilled surface.



- **Advanced version**

> **There are two methods for mounting the gateway**
> 1. Mount the gateway to the steel pole with a hose clamp
> 2. Attach the bracket to the wall, then mount the gateway on the bracket.



2.6. Configure the LoRaWAN Gateway

2.6.1 GUI Access

Default mode of Daviteq Gateway is DHCP. Once gateway is turned on through plugging in the DC adapter, it will automatically link to available servers. Gateway's IP address can be found from the DHCP server. Access Gateway Web UI via the DHCP IP on browser. The default username is "admin", and the password can be found on the inside label.

> ⚠ By default, the gateway is configured to use DHCP. Therefore, it must be connected to a network with an active DHCP server in order to access the Web GUI.

> If the gateway is to be used in a static IP network without DHCP, it must firstly be connected to another active DHCP server to access the configuration interface to configure static IP for the gateway. Once the initial

configuration is complete, the gateway can then be moved to the static IP network. Details of static IP configuration for the gateway are in sub-section of **WAN SETTINGS** in section of **2.2.6.2 Network WAN configuration**

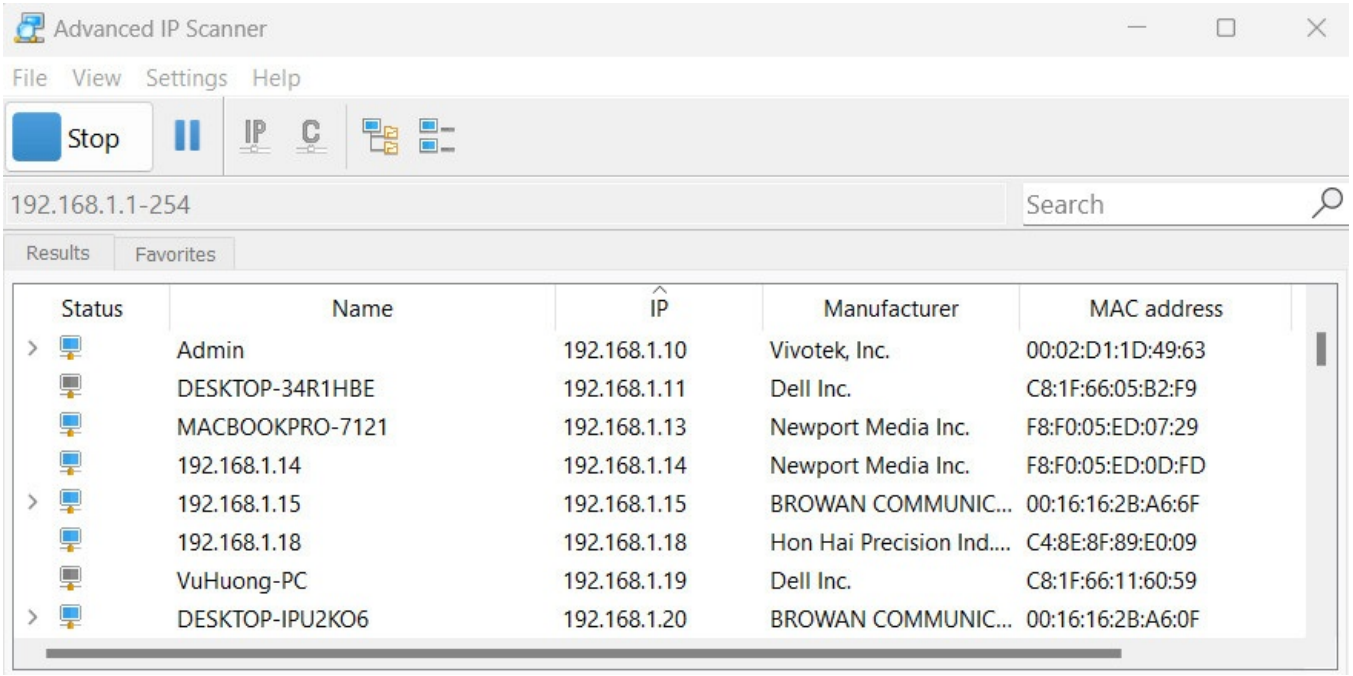
In some company with strict IT regulations, the gateway MAC address must be added to company network white list for proper connection.

To access the GUI, follow these steps:

Step 1: Use a computer to connect to the network that the gateway is connected. The computer can connect to that network via WiFi or Ethernet.

Step 2: Use the IP scanning software to find the **IP address** of the gateway based on its **Mac address** that can be found on the back label.

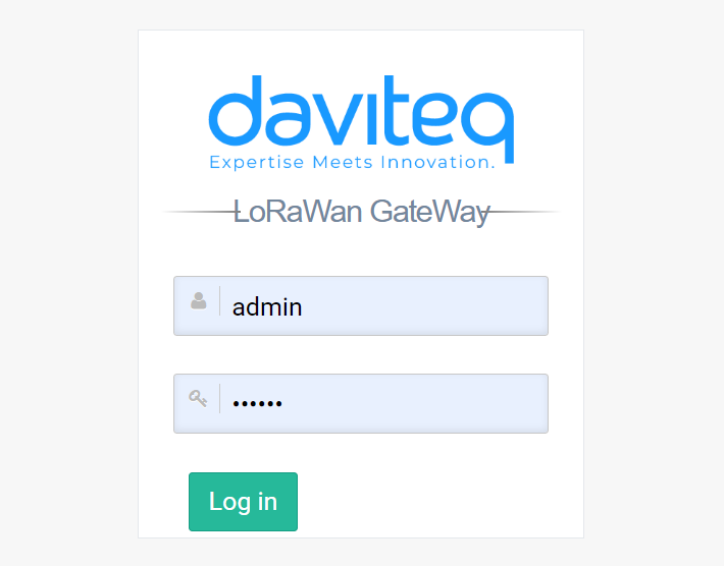
Access this link to get a free IP scanning software on the internet



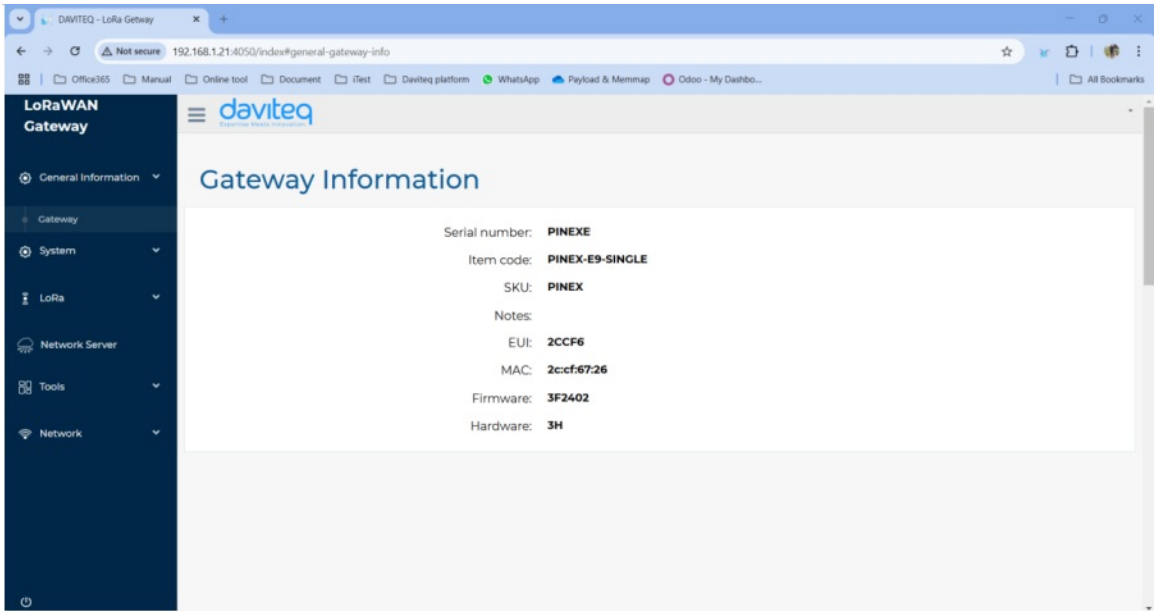
Step 3: Enter the **IP address** of the gateway in the web browser to access the configuration interface.

Must add port 4050 after the IP address. For example, If the IP address of the Gateway is **192.168.1.21** , you have to enter **192.168.1.21:4050** in web browser, then the GUI will be displayed.

The default **username** is **admin** and default **password** is **public.** Please check updated username and password on the gateway label.



After login successfully, the general information of the gateway will be display at ***general information*** tab.

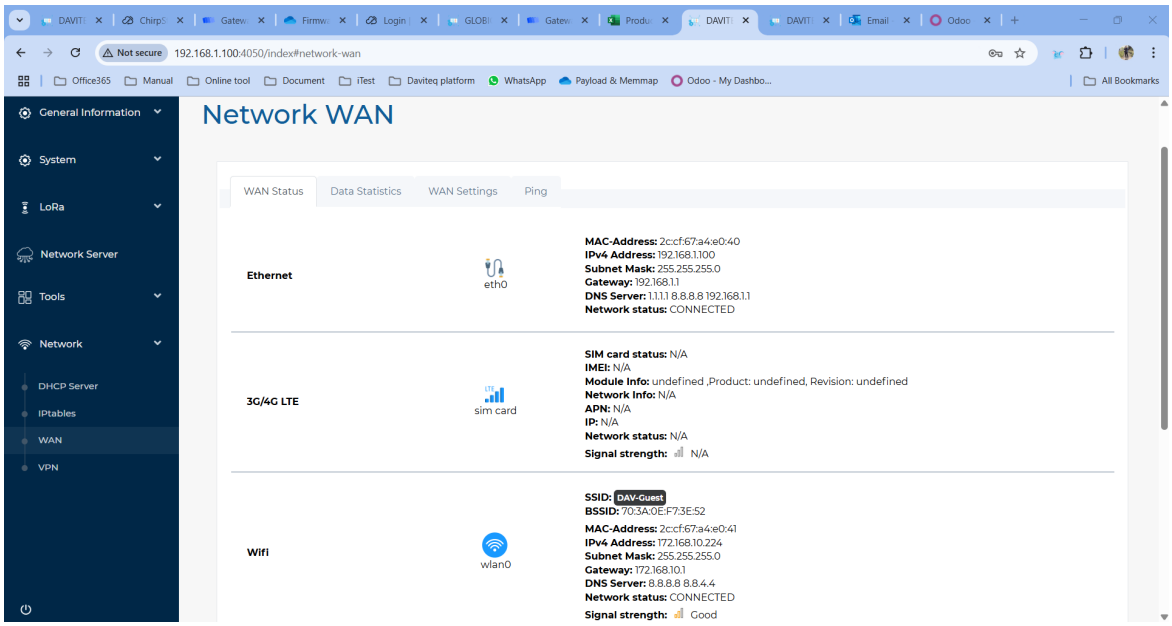


2.6.2 Network WAN configuration

This category shows current WAN settings. This category is further divided into three sectors: WAN Status, Data Statistics and WAN Settings.

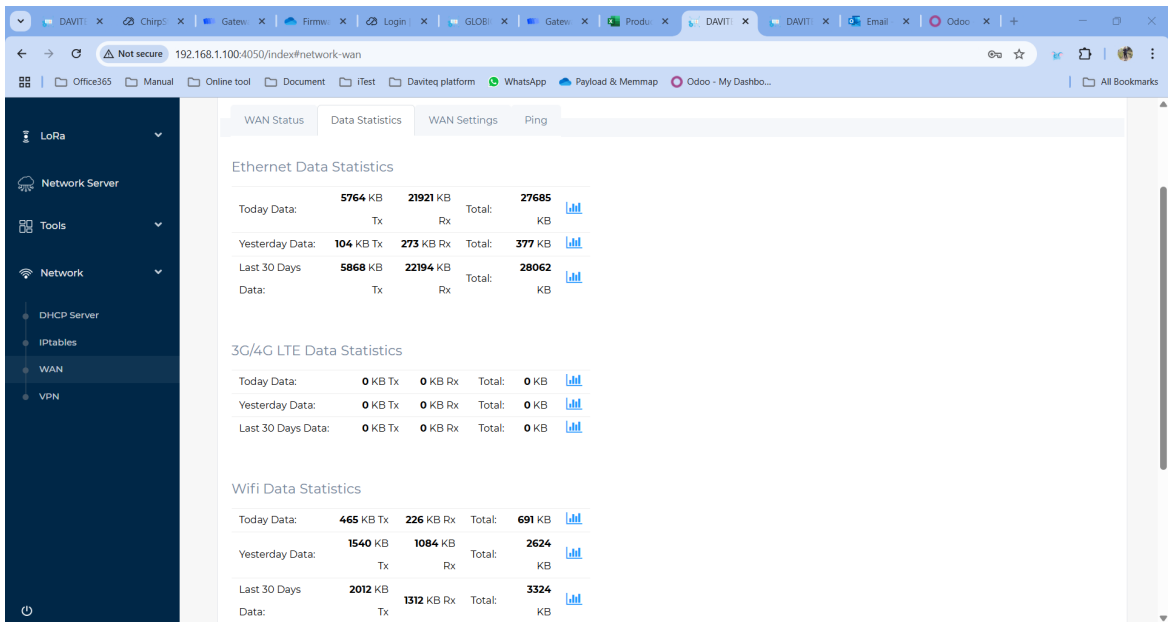
- **WAN Status**

The current network status will be shown on this page.



- **WAN Statistics**

Statistics on the gateway's used data capacity are shown in this section



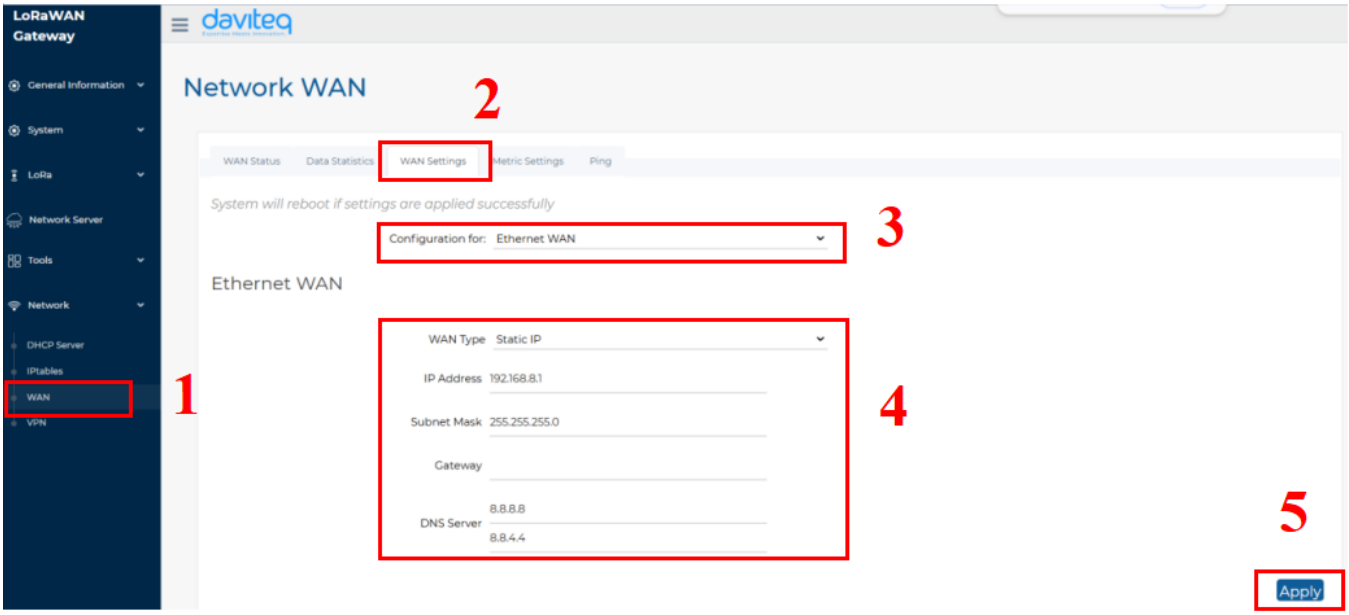
- **WAN Settings**

Daviteq Gateway supports internet connectivity via both Ethernet , Wi-Fi (optional) or Cellular (optional).

> The default Ethernet mode is DHCP.

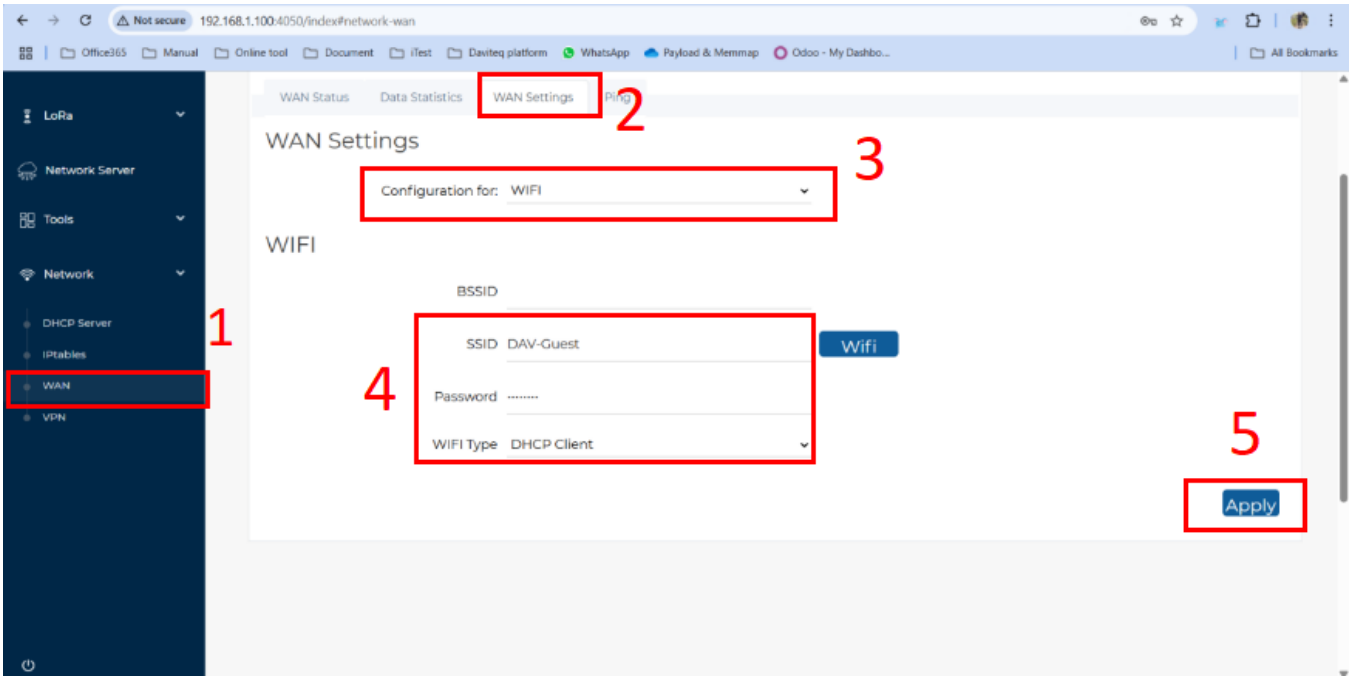
- **Follow the steps below to set up the Ethernet network to static mode.**

> **Step 1:** In the **Network** section, select **WAN**.
> **Step 2:** Click on the **WAN Settings** tab at the top.
> **Step 3:** In the **Configuration** field, select **Ethernet WAN**
> **Step 4:** Enter the **Ethernet WAN** information, including WAN Type**, IP address, Subnet Mask, Gateway and DNS server**
> **Step 5:** Click the **Apply** button to save and apply the new configuration.



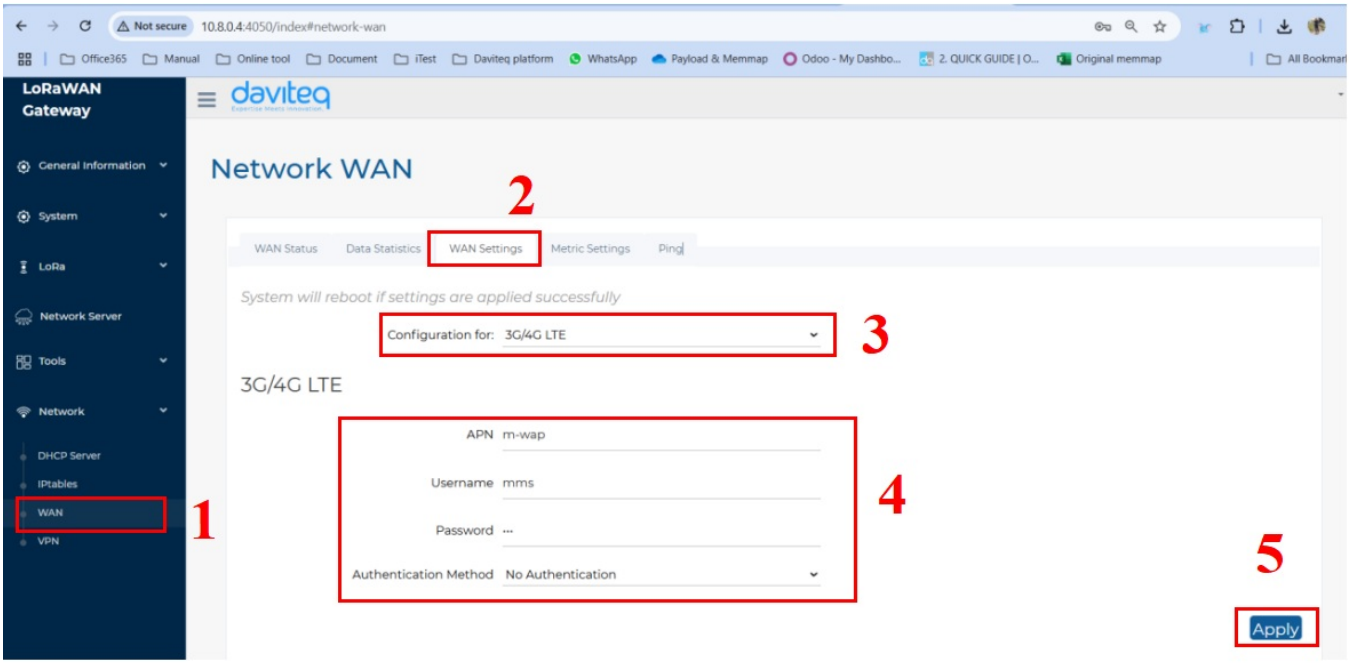
- **Follow the steps below to set up the Wi-Fi network for the gateway:**

Step 1: In the **Network** section, select **WAN**.
Step 2: Click on the **WAN Settings** tab at the top.
Step 3: In the **Configuration** field, select **Wi-Fi**.
Step 4: Enter the Wi-Fi information, including **SSID (Wi-Fi name), Password, and Wi-Fi Type** (default: **DHCP Client**).
Step 5: Click the **Apply** button to save and apply the new configuration.



- **Follow the steps below to set up the Cellular network for the gateway:**

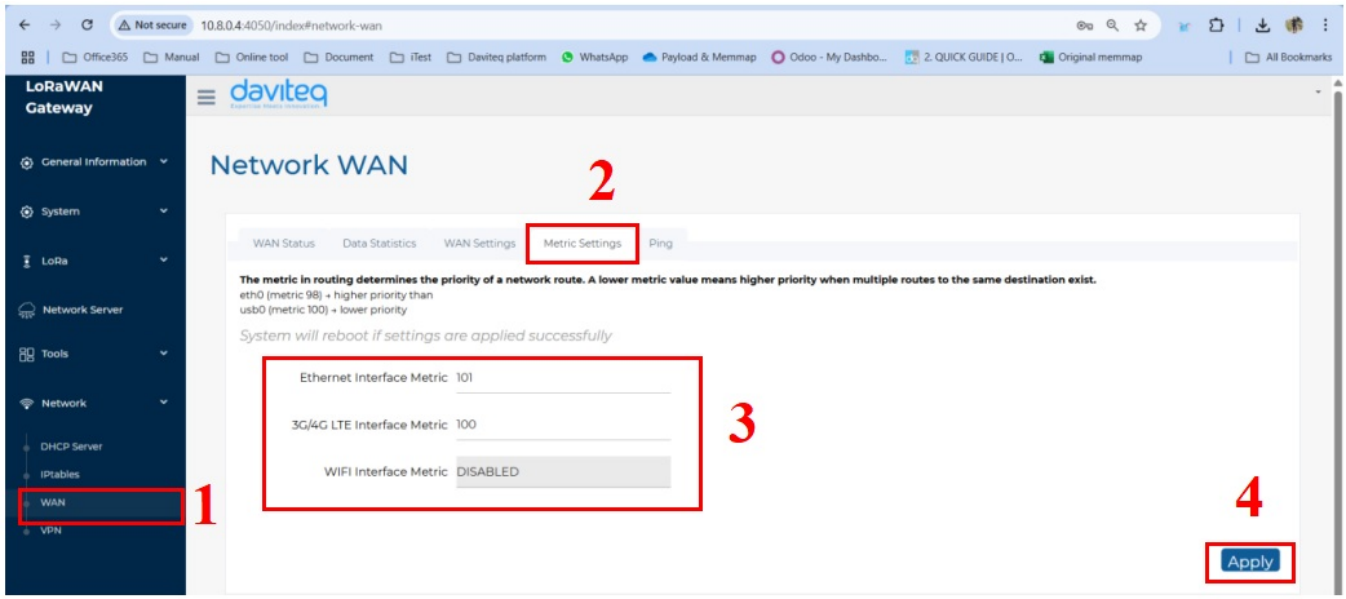
Step 1: In the **Network** section, select **WAN**.
Step 2: Click on the **WAN Settings** tab at the top.
Step 3: In the **Configuration** field, select **3G/4G LTE**
Step 4: Enter the **3G/4G LTE** information, including **APN, Username, Password, and Authentication Method** (base on the SIM card provider).
Step 5: Click the **Apply** button to save and apply the new configuration.



- **Follow the steps below to set up network priority**

The metric in routing determines the priority of a network route. A lower metric value means higher priority when multiple routes to the same destination exist. For example, 100 is higher priority than 101.

Step 1: In the **Network** section, select **WAN**.
Step 2: Click on the **Metric settings** tab at the top.
Step 3: Enter the the metric factor for available network.
Step 4: Click the **Apply** button to save and apply the new configuration.



2.6.3. Lora Settings

The LoRa menu consists of the following categories: Package Forwarder and Logs. Configure some basic fields for the gateway operation.

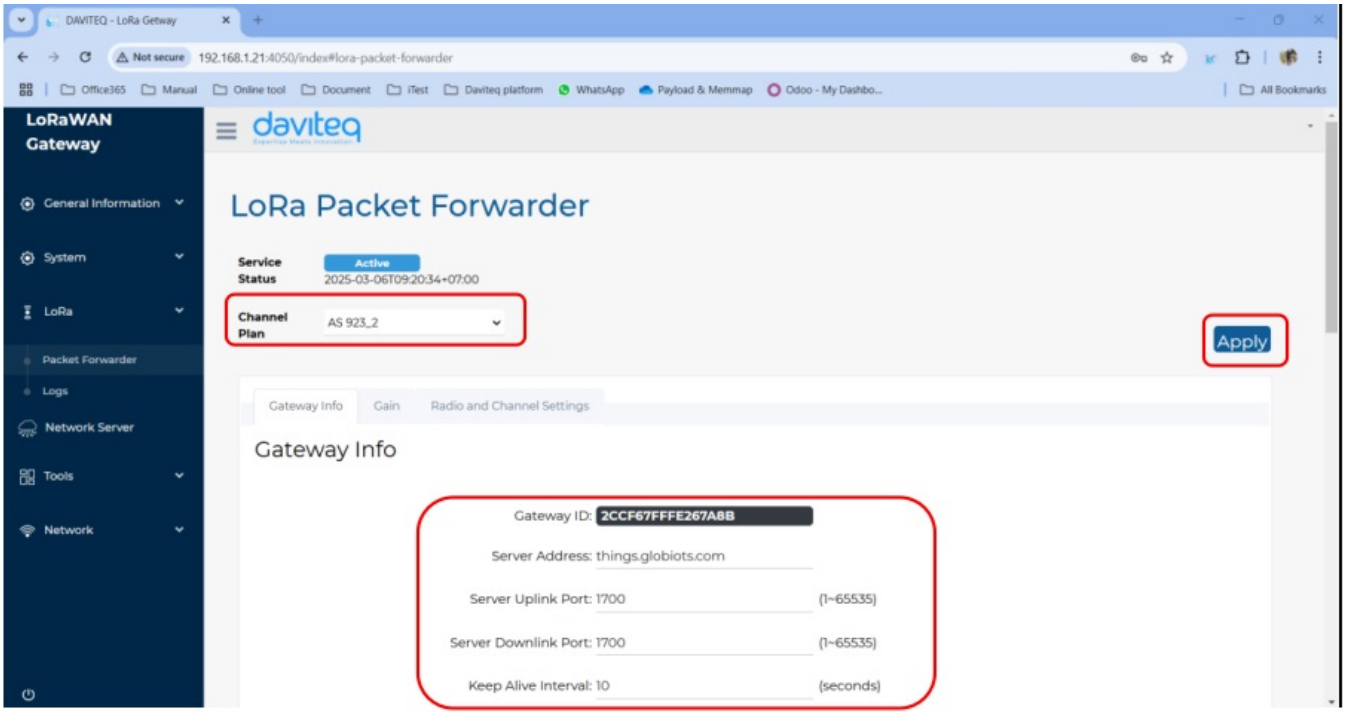
Package Forwarder

Select Packet Forwarder in the left menu, then choose Gateway Info. This page is for setting up the LoRa configuration including Channel Plan, Gateway ID, Server Address, Server Uplink Port, Server Downlink Port, Keep-Alive Interval, Statistics Display Interval, and Push Timeout

Need to properly configure the Server Address, Server Uplink Port, and Server Downlink Port fields. These information depend on the Network server.

Choose the channel plan for the gateway, then choose the**Apply button** at the bottom right to save the current configuration.

Parameter name	Description	Default value
Channel Plan	The region refers to the specific geographical area where the gateway operates, following the LoRaWAN Regional Parameters defined by the LoRa Alliance	EU868
Gateway ID	The Gateway ID (also known as DevEUI) is a unique identifier assigned to a LoRaWAN gateway.	Unique value
Server Address	The server address in a LoRaWAN gateway refers to the network server's IP address or domain name that the gateway connects to for data transmission and management	localhost
Server Uplink Port	The server uplink port in a LoRaWAN gateway refers to the port number used to send uplink packets	1680
Server Downlink Port	The server downlink port in a LoRaWAN gateway is the port number used for receiving downlink packets	1680
Keep alive interval	The keep-alive interval is the time interval at which a LoRaWAN gateway sends periodic status messages (heartbeats) to the network server to indicate that it is active and connected.	30



Watcher

- **Packet Forwarder:**

- Interval: Interval for checking the system log to verify successful uplink to the network server.

- Packet Forwarder Reset Threshold: Number of consecutive uplink failures before resetting the packet forwarder

- Gateway Reboot Threshold: Number of packet forwarder resets before resetting the gateway.

- **3G/4G LTE**

- **Check 3G/4G LTE Connection**: Enable/disable checking 3G/4G LTE connection

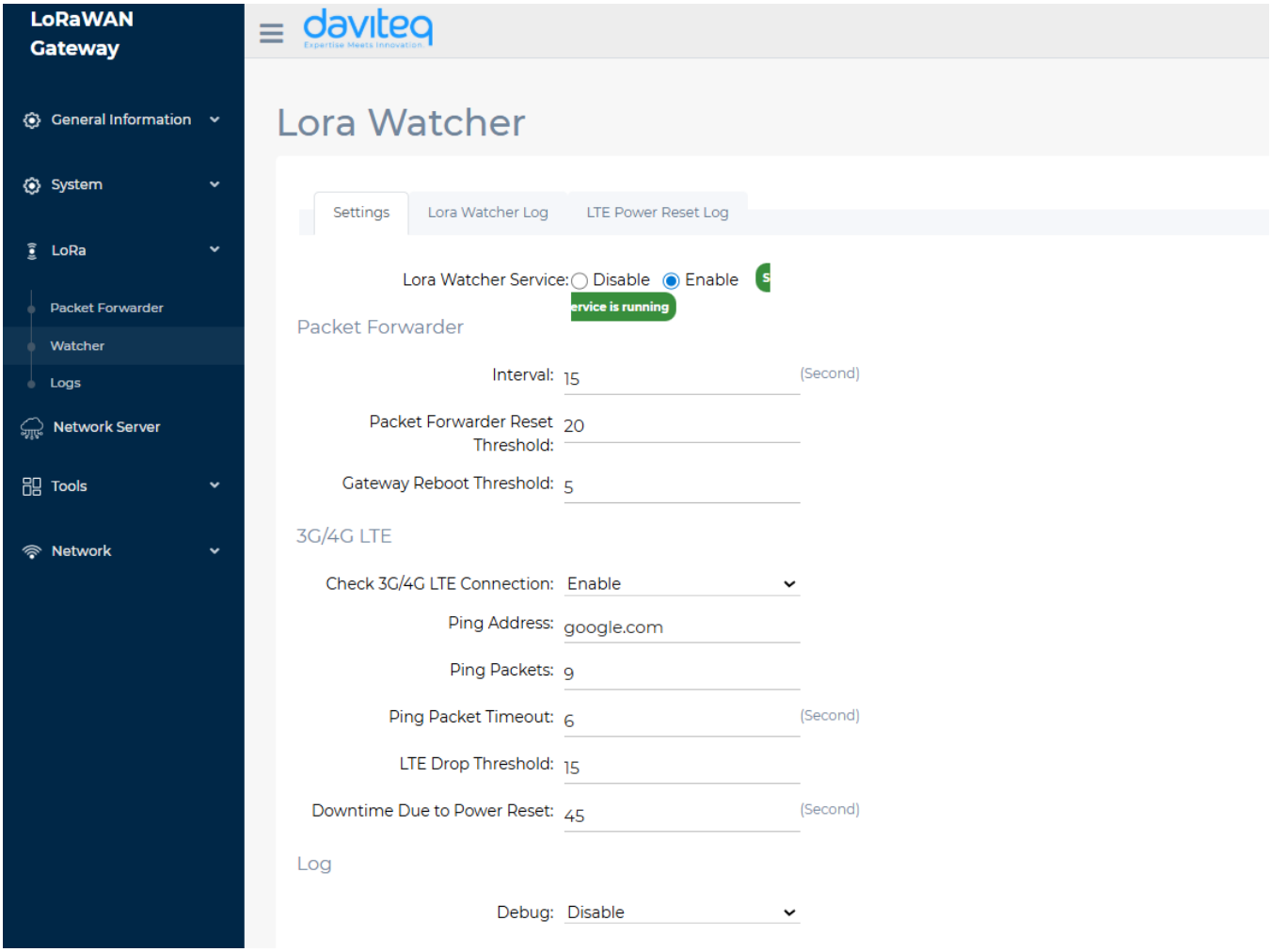
- **Ping Address**: IP address or domain name for sending ping packets

- **Ping Packets**: Number of ping packets sent from the gateway to a specified IP address or domain name

- **Ping Packet Timeout**: Timeout duration for a ping packet with no response

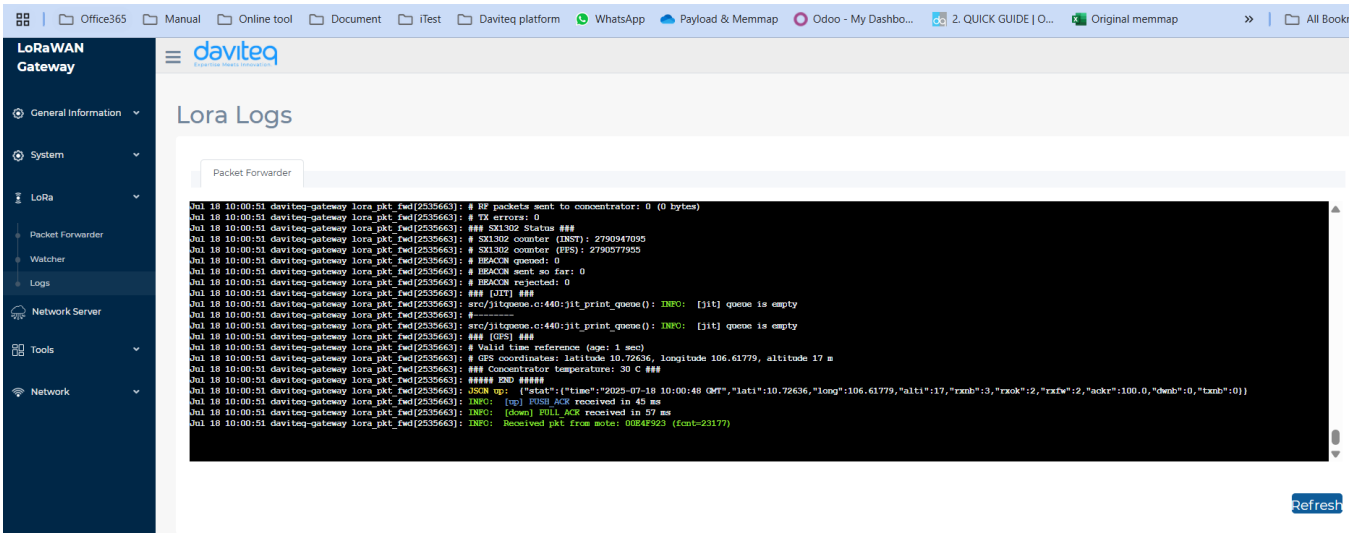
- **LTE Drop Threshold**: Number of failed LTE module reconfiguration attempts before resetting the gateway

- **Downtime Due to Power Reset**: Delay time between powering off and powering on the LTE module.



Logs

This is the function of monitoring the loRaWAN network.



2.7 Add the LoraWAN Gateway to Network Server

To give an example, please follow the instructions in**this link** to add LoraWAN gateway to The things Stack network server

Revision #12
Created Wed, Jul 2, 2025 9:55 AM by Phi Hoang Tran
Updated Mon, Jul 21, 2025 2:48 AM by Phi Hoang Tran