

# 2. Maintenance for WSNBM-AQUA

## 2.1 Troubleshooting

Please find below steps to identify the problems from Communication Part or Sensor Part:

- If the device cannot connect to the MQTT broker at the first time, it is the Communication Problem;
- If the device status like battery, RSSI level, data status or other communication is normal, but the measured values are not updated or wrong, it would be the problems of Sensor part;
- If the data coming to MQTT broker is not frequently as expected, the problem would be Communication.  
Please refer below the troubleshooting guide for Communication and Sensor Part.

### 2.1.1. Troubleshooting for Communication

### 2.1.2. Troubleshooting for Sensor Part (if available)

## 2.2 Maintenance

There is no requirement for maintenance of the Hardware of the sensor

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