5. Warranty for WSNBM-AG

5.1 Warranty

Below terms and conditions are applied for products manufactured and supplied by the Supplier.

5.1.1 Free Warranty Conditions

- The manufacturer undertakes to guarantee within 12 months from shipment date.
- Product failed due to defects in material or workmanship.
- Serial number, label, warranty stamp remains intact (not purged, detected, edited, scraped, tore, blurry, spotty, or pasted on top by certain items).
- During the warranty period, if any problem of damage occurs due to technical manufacturing, please notify our Support Center for free warranty consultancy. Unauthorized treatments and modifications are not allowed.
- Product failed due to the defects from the manufacturer, depending on the actual situation, Supplier will consider replacement or repairs.

Note: One way shipping cost to the Return center shall be paid by Customers.

5.1.2 Paid Warranty

- The warranty period has expired.
- The product is not manufactured by the Manufacturer.
- Product failed due to damage caused by disasters such as fire, flood, lightning or explosion, etc.
- Product damaged during shipment.
- Product damaged due to faulty installation, usage, or power supply.
- Product damage caused by the customer.
- Product rusted, stained by effects of the environment or due to vandalism, liquid (acids, chemicals, etc.)
- Product damage is caused by unauthorized treatments and modifications.

Note: Customers will be subjected to all repairing expenses and 2-way shipping costs. If arises disagreement with the company's determining faults, both parties will have a third party inspection appraise such damage and its decision be and is the final decision.

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