

# GENERAL GUIDE FOR ICONNECTOR STHC

This chapter is to provide the general guides for all kind of iConnector with SKU: STHC. It includes the following guides:  
\* Principle of operation of iConnector STHC; \* How to Wiring the iConnector \* How to Config iConnector via offline cable;  
\* How to Configure Modbus commands for iConnector; \* How to Configure Alarms & Event; \* How to Trouble-shoot iConnector; ...

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# General Information

STHC-MN01-EN-01	JUL-2020
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*This document is applied for the following products*

<b>SKU</b>	STHC	<b>HW Ver.</b>	3.3	<b>FW Ver.</b>	3.5
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## A. Functions Change Log

HW Ver.	FW Ver.	Release Date	Functions Change
3.3	3.5	Aug-2020	

## B. Support contacts

Manufacturer

**daviteq**

**Daviteq Technologies Inc**

No.11 Street 2G, Nam Hung Vuong Res., An Lac Ward,  
Binh Tan Dist., Ho Chi Minh City, Vietnam.

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Distributor in **Australia** and **New Zealand**



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**Templogger Pty Ltd**

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# I. Specification of iConnector STHC

## 1.1 Introduction

STHC is a Smart IoT Gateway, aka iConnector, a main component in any IoT application. iConnector has a role to connect the real World's things like sensors, meters, ,machines...to server system for data logging, data analytics, monitoring & controls...iConnector support multiple Industrial Fieldbus like Modbus, EthernetIP, Profinet, CClink, Wireless sensor network...It connects to server system via LAN/WAN as Ethernet, WiFi or Cellular.

### iConnector - SMART IOT GATEWAY



STHC-H1.PNG

## 1.2 Specification

Host Communication Cellular type	GPRS Quadband (850/900/1800/1900)/3G-Dual band (2100/900)/3G- Penta Band (2100/1900/850/850Japan/900/800Japan),standard internal antenna, optional external antenna
Host Communication Ethernet type	01 x RJ45 port, 10Mbps
Host Communication WiFi type	802.11b/g/n, 2.4Ghz,internal antenna
GPS	option, only available on GPRS version or 3G-Penta band version
Host communication supports	TCP/IP, UDP/IP, FTP, HTTPS, SNMP...
Fieldbus communcation	ModbusRTU x 01 port, 31 slaves, max 19.2 kpbs
Vietnam Type Approval Cerification	QCVN 54:2011/BTTTT, QCVN 15:2015/BTTTT (DAVITEQ B00122019)
Optional	Integrated wireless co-ordinator with external antenna or internal antenna
Optional	Internal buzzer (to replace Relay 1)
Power supply	7..48VDC, avg 200mA, peak 1.5A

Back-up battery	Lithium Super Capacitor
On-board memory & sensors	2MB Flash, PCB temperature sensor
Electrical connectors	M12, 4-pin, coding A or 9mm Power Plug and USB port
SIM slot	01 x micro-SIM (cellular versions only)
Included accessories	mounting bracket for wall mount (cellular version only)
Operating Temperature/Humidity	-20 .. + 60 degC / 95%RH, non-condensing
Housing/Protection	Aluminum+Polycarbonate for Cellular version, anti-UV plastic for Ethernet/WiFi version. All version is IP67 protection
Dimension	H106xW73xD42 for Cellular version, H130xW90xD40 for Ethernet/WiFi versions
Net weight	190 grams for Cellular version, 350 grams Ethernet/WiFi versions
Relay outputs	02 x relay SPST NO contact, 125VAC@0.3A or 24VDC@1A

# II. Principle of operation of iConnector STHC

## 2.1 General operation principles of iConnector

### 2.1.1 LED meaning

#### 2.1.1.1 LED status

Status	Meaning
Fixed ON	iConnector has been supplied with external power
Blinking (4 seconds blink 1 time)	Without external power, iConnector is using battery.
Blinking (2 seconds blink 1 time)	Low battery warning (Used for type D battery version)

#### 2.1.1.2 LED modbus

Status	Meaning
Fixed ON	Modbus connected
Blinking (1 seconds blink 2 time)	Connection errors (wrong configuration of baudrate, noise, ...)
OFF	No modbus connection

#### 2.1.1.3 LED network

Status	Meaning
Fixed ON	Connecting with Globiots
Blinking (1s change state)	Initializing wifi generator, waiting for configuration via phone or modbus tool (For iConnector wifi)
OFF	No connection with Globiots

### 2.1.2 Memory Map

Address	Size (bytes)	Memory type	Read/Write	Description
0-0x1FFF	8096	FLASH	R/W	Save active configuration, do not allow log, realtime.
0x2000-0x22FF	768	RAM	R	Save data read from modbus slaves.

<b>0x2300-0x24FF</b>	512	RAM	R	The intrinsic data of iConnector
<b>0x3000-0x30FF</b>	256	RAM	R/W	
<b>0x5000-0x50FF</b>	256	FLASH	R/W	
<b>0x6000-0x6FFF</b>	4096	RAM	R	Save data read from modbus slaves

- **Data address area:** 0x2000-0x22FF (768 bytes), and 0x6000-0x6FFF (4096 bytes).
- **Controller address area:** 0x3000-0x30FF (256 bytes, without flash storage), and 0x5000-0x50FF (256 bytes, with flash storage).

## Address area 0x5000-0x50FF

- 256 bytes;
- Save in flash (when power is lost, will keep the same value);
- Allows reading, and writing from **Globiots**;
- Allow log (realtime);
- Allows Modbus write to Slaves;
- It is not allowed to store data read from Modbus Slaves.

### NOTE:



Flash recorded about 100,000 times will be damaged so do not use this area to contain the value is changed several times.

## 2.1.3 Logged data

- Up to 20 different log cycles;
- 320 log parameters maximum for all log cycles.
- Up to 120 log parameters per log cycle.

## 2.1.4 Modbus

- Support modbus RTU.
- Address slave 1... 247.
- It is not allowed to set address slave = 0.
- Baudrate 4800/9600/19200.
- Parity none / odd / even.
- Up to 100 modbus instructions.
- The address area for storing read data: 0x2000-0x22FF (768 bytes), and 0x6000-0x6FFF (4096 bytes).
- Controller address area: 0x3000-0x30FF (256 bytes, without flash storage), and 0x5000-0x50FF (256 bytes, with flash storage).

## 2.1.5 Realtime

- Read up to 200 parameters.
- If all parameters are float (4 bytes) then read up to 140 parameters.
- The fastest realtime sending frequency is 1 second.

## 2.1.6 Alarm

- Up to 28 alarms.
- Supported data types:

PrmType	Description	# Byte	Range
1	BYTE	1	0 to 255
2	UINT16	2	0 to 65,535
3	UINT32	4	0 to 4,294,967,295
4	FLOAT	4	-/+3.40282347 * (10 <sup>+</sup> 38)
5	INT16	2	-32,768 to 32,767
6	INT32	4	-2,147,483,648 to 2,147,483,647

## 2.1.7 Event

- The event table is 1024 bytes.
- The number of events depends on the short length of the event configured.
- Supported data types:

PrmType	Description	# Byte	Range
1	BYTE	1	0 to 255
2	UINT16	2	0 to 65,535
3	UINT32	4	0 to 4,294,967,295
4	FLOAT	4	-/+3.40282347 * (10 <sup>+</sup> 38)
5	INT16	2	-32,768 to 32,767
6	INT32	4	-2,147,483,648 to 2,147,483,647

## 2.1.8 Health data

- Every 15 seconds send health pack 1 time.

## 2.1.9 Relay

There are 2 relays:

- Relay control address 1: 0x3100.
- Relay control address 2: 0x3101.

# 2.2 iConnector Cellular

## 2.2.1 GSM signal quality

Value	RSSI dBm	Condition
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<b>0-9</b>	$\leq -113$ to $-95$	Marginal
<b>10-14</b>	$-93$ to $-85$	OK
<b>15-19</b>	$-83$ to $-75$	Good
<b>20-31</b>	$-73$ to $\geq -51$	Excellent
<b>99</b>		not known or undetectable

## 2.2.2 GSM status


Value	Status
<b>0</b>	Connect to the server: OK
<b>1</b>	Connect to network operator: OK, the server is not connected yet
<b>2</b>	Communicate with GSM modem with AT command: OK
<b>3</b>	The GSM modem is starting

## 2.2.3 APN Configuration

- Use the iConnector Config Software to connect and configure iConnector

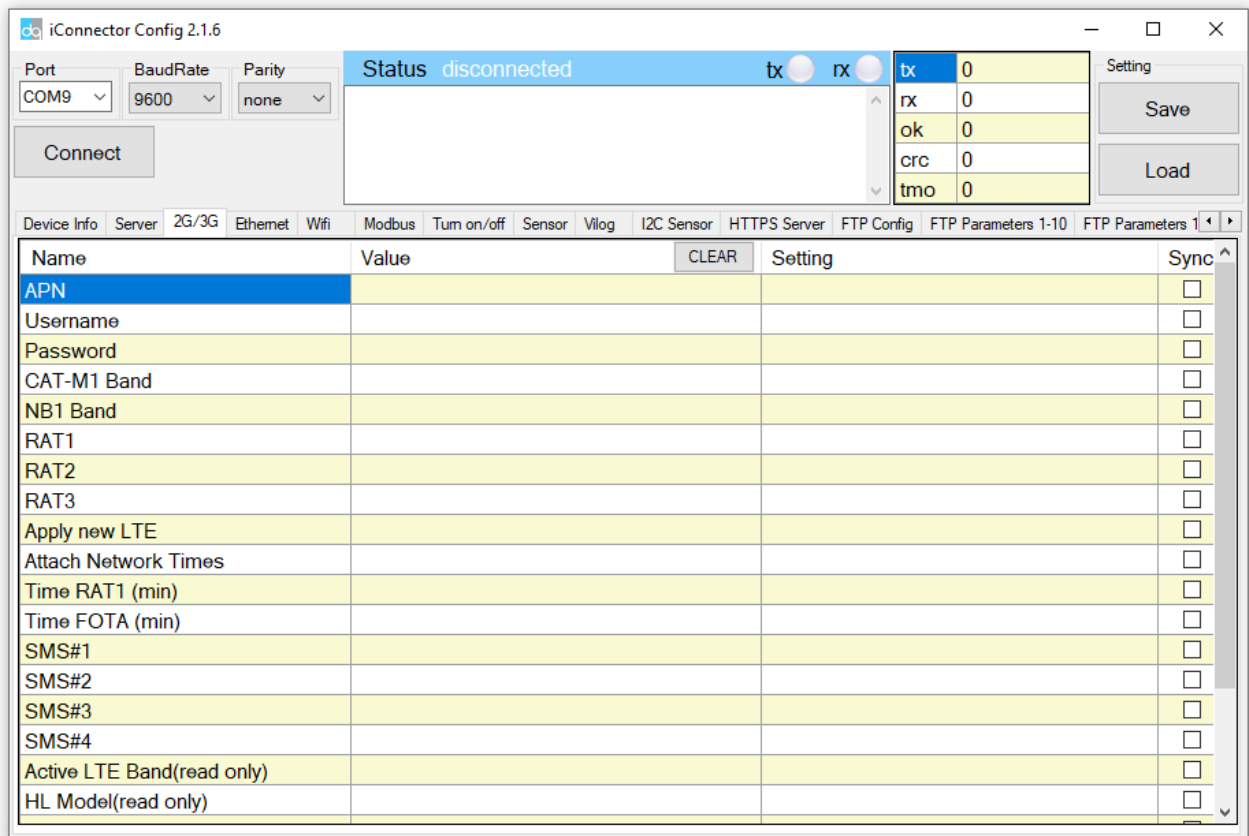
 Refer to **section 5** for more details about how to use Configuration Cable.

 Refer to **section 6** for more details about how to insert SIM Card.

 Refer **here** for more details on how to add sensor to the iConnector integrated Co-ordinator.

- Open the **2G / 3G** tab, then fill in the APN information of the SIM Card (APN, Username, Password,...) in **Setting**. Finally click **Sync** to configure





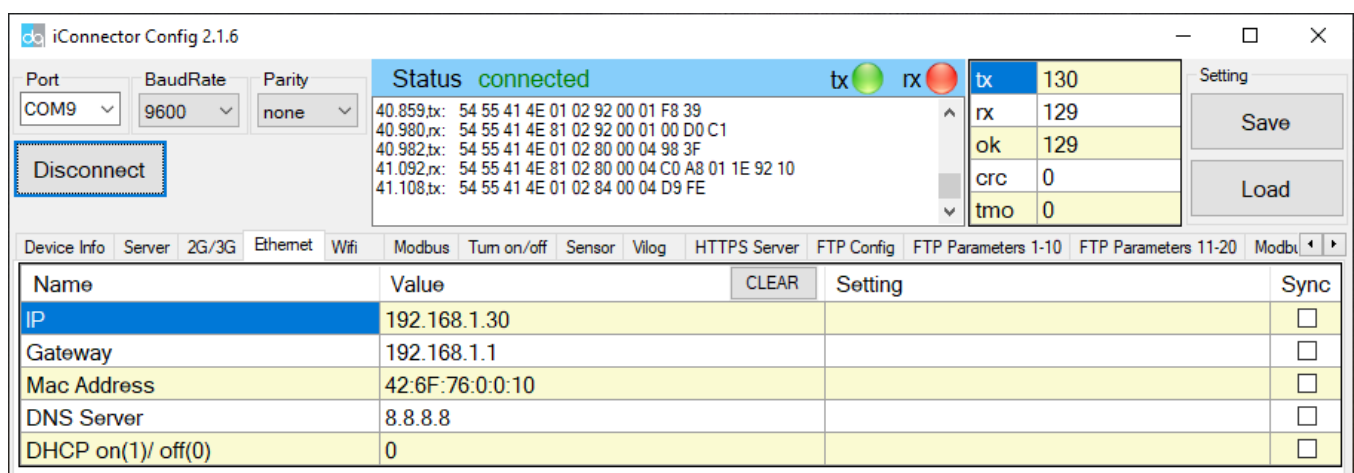
## 2.3 iConnector Ethernet

### 2.3.1 What is TCP/IP ?

### 2.3.2 Configure with iConnector Config software

Refer to [section 5](#) for more details on how to use Configuration Cable

#### 3.3.2.1 Ethernet tab



Name	Description
------	-------------

IP	Static IP configuration for iConnector. <b>Example:</b> 192.168.1.30
Gateway	Configure gateway
DNS Server	Configure DNS Server
DHCP	<b>0</b> (Off) / <b>1</b> (On) If DHCP = <b>0</b> , it's mean <b>Not using DHCP → Static IP</b>

### 3.3.2.2 Modbus-TCP-Server tab

The screenshot shows the 'Modbus-TCP-Server' tab in the iConnector Config 2.1.6 software. The top section displays communication status as 'connected' with TX and RX LEDs. Below this is a hex data stream showing data exchange. The bottom section is a table for configuring the Modbus-TCP server parameters.

Name	Value	Setting	Sync
Modbus-TCP Port	502		<input type="checkbox"/>
Modbus-TCP enb transparent	1		<input type="checkbox"/>
Modbus-TCP timeout (ms)	1000		<input type="checkbox"/>

Name	Description
Modbus-TCP Port	Configure the receiving port, for example 502
Modbus-TCP enb transparent	<b>1</b> : To run transparent, interrupt modbus RTU poll. <b>0</b> : Run modbus RTU poll as normal iConnector, not transparent
Modbus-TCP timeout (ms)	Used for modbus TCP Server

## 2.3.3 Description of transparent mode operation (Modbus-TCP enb transparent = 1)

Suppose we have: Static IP address: 192.168.1.30 | Port 502

1. iConnector is connected to the Modbus RTU with electric meters, devices, ... via RS485 port;
2. Software / device / PLC ... with Modbus TCP Client connected to iConnector (role as TCP Server) at Static IP address 192.168.1.30 | Port 502 in internal network;
3. TCP Client sends command to iConnector;
4. iConnector transfers commands from Modbus TCP to RTU and sends to devices and clocks via RS485 port;
5. iConnector waits for the devices to respond;
6. iConnector transfers the response from the RTU to the Modbus TCP and then sends it back to the TCP Client;
7. TCP Client actively closes the connection if it no longer sends command to iConnector.

## 2.3.4 Run Modbus RTU as normal iConnector (Modbus-TCP enb transparent = 0)

### 3.3.4.1 TCP Client connects to iConnector via internet

1. iConnector needs static IP configuration, **For example:** IP 192.168.1.30 | Port 502

2. The external internet network must also have a static IP, **Example:** IP 118.69.111.101

3. Network administrator must implement NAT port 502, TCP to IP of iConnector

4. At that time, TCP Client will connect to IP address 118.69.111.101 | Port 502

### 3.3.4.2 TCP Client read/write parameters on the iConnector memmap

iConnector supports command **3** (0x03) for **read**, command **16** (0x10) for **writing**.

**The Unit Identifier** is **31** (0x1F) to read and write memmap iConnector, not **31** will make devices transparent read and write via RS485.

These commands are changed to match the address of iConnector (address in bytes but not in registers like modbus).

#### 1. Command 3:

Modbus TCP is:

**0001 0000 0006 1F 03 006B 0003**

- **0001:** Transaction Identifier
- **0000:** Protocol Identifier
- **0006:** Message Length (6 bytes to follow)
- **1F:** The Unit Identifier (31 = **1F** hex)
- **03:** The Function Code (read Analog Output Holding Registers)
- **2000:** The Data Address of the first register requested→ This will be the address on the memmap
- **0003:** The total number of registers requested. (read 3 registers 40108 to 40110)→This number 3 will be 3 bytes, not 3 registers anymore.

At that time iConnector will respond to data of 3 bytes, not 6 bytes

#### 2. Command 16:

Modbus TCP is:

**0002 0000 0009 1F 10 3000 0002 04 000A**

- **0002:** Transaction Identifier
- **0000:** Protocol Identifier
- **0009:** Message Length (6 bytes to follow)
- **1F:** The Unit Identifier (31 = **1F** hex)
- **10:** The Function Code 16 (Write Function)
- **3000:** The Data Address of the first register requested→ This will be the address on the memmap
- **0002:** The number of registers to write→ This is the length to write is 2 bytes, not 2 more registers.
- **04:** The number of data bytes to follow
- **000A:** The value to write to register→ data 2 bytes need to write

## 2.4 iConnector Wifi

### 2.4.1 Configure using the iConfig app on the phone

Please refer to how to configure using iConfig app with the following link:

**[iConfig Mobile app for Android](#)**

## 2.4.2 Configure using the Configuration Cable

Refer to **III. Offline configuration for iConnector** for more details on how to use Configuration Cable

**Step 1:** Open the configuration tool and switch to the Wifi tab;

The screenshot shows the iConnector Config 2.1.6 application window. The 'Wifi' tab is selected in the top navigation bar. The interface includes a 'Port' dropdown set to 'COM9', a 'BaudRate' dropdown set to '9600', and a 'Parity' dropdown set to 'none'. A 'Connect' button is located below these settings. The 'Status' section shows 'connected' with green 'tx' and red 'rx' indicators. A log window displays several hexadecimal data packets. On the right, there are 'tx' and 'rx' counters (17 and 16 respectively), an 'ok' counter (16), a 'crc' counter (0), and a 'tmo' counter (0). Below the log window, there are 'Save' and 'Load' buttons. The bottom section contains a table for configuring various parameters.

Name	Value	CLEAR	Setting	Sync
Wifi Name				<input type="checkbox"/>
Wifi Pass				<input type="checkbox"/>
IP				<input type="checkbox"/>
Gateway				<input type="checkbox"/>
Mac Address				<input type="checkbox"/>
DNS Server				<input type="checkbox"/>
DHCP on(1)/ off(0)				<input type="checkbox"/>

**Step 2:** Step 2: Configure the Wifi Name and Password that iConnector Wifi will connect to;

**Step 3:** Check the Network LED. If the LED is always on, the connection is successful.

## 2.4.3 Modbus-TCP-Server Configuration

Please refer to the Modbus-TCP-Server configuration section in **section 4.3**.

# III. Offline configuration for iConnector

**iConnector need to be configured properly so that it is able to connect to Globiots Server successfully;**

## 3.1 Preparation

### 3.1.1 Configuration Cable

- iConnector need to be configured initially before operation, by using a configuration cable as below:

Item code	Description
RS485-FM12-USB-1	RS485/USB multi-purpose Configuration cable with connector m12 male, female and flying leads, with Power adapter 12VDC/2.0A

Below picture is illustration of this configuration cable.

USB-RS485 CONFIGURATION CABLE



STHC-ISG02DB-WS433-CL-04-H8.PNG

**The configuration cable has 04 connectors:**

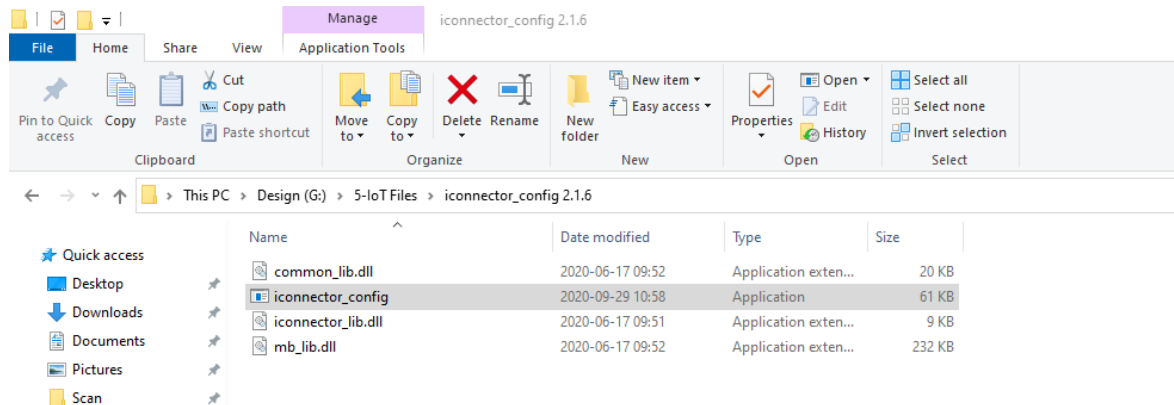
- \* 1st-connector is M12-F connector with 4 pin inside (A, B, PWR & GND): to connect the RS485 port of iConnector;
- \* 2nd-connector is M12-M connector with 4 pin inside (A, B, PWR & GND): to connect to other devices with RS485 port, but its connector is M12-F;
- i** \* 3rd-connector is USB Type A plug: this is to connect to the USB port of Computer;
- \* 4th-connector is DC Socket 5.5 mm for Powering the converter circuit and iConnector or other device connected to this tool. This DC jack will be plugged by the plug of AC Power adapter. AC power adapter can be 12V/2A or 24VDC/1A;
- \* There is a flying lead with Connector M12 to allow customer connect to other device with RS485 port but no M12 connector, like IO Module (SKU# STHM-)....

## 3.1.2 Offline Configuration Software:

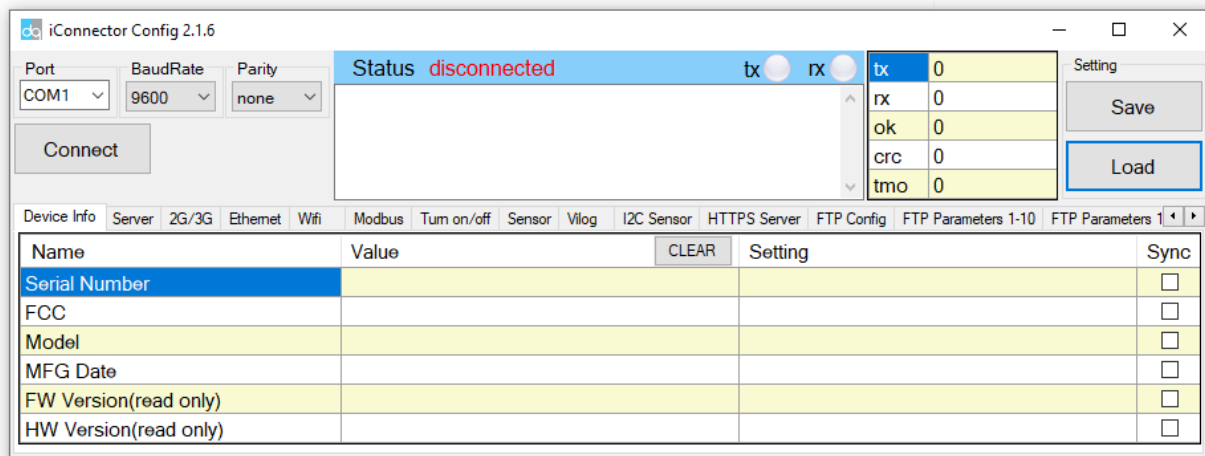
- To configure the iConnector, there is a Software run on Windows OS (Window 10 is recommended);
- Please download the software at link below: <https://filerun.daviteq.com/wl/?id=INjzZbDo7Jwyr1x8DAD3x620tNK5u8IF>

Any desktop or laptop computer with USB-A port and Windows 10 OS can be used with this Software

- Unzip the file, it will extract 04 files as below picture:



- Double-click the application file, named: **iconnector\_config** to run the application. You will see the application as below.



There should be the COM port when you plug in the USB plug of configuration tool. If there is no, please:

- \* Install the COM Port driver as below instruction 3.1.3;
- \* After that close and open the software again.

## 3.1.3 Install the Driver for COM Port:

In case your computer has not got the driver, please follow these step to install the driver for Window 10:

[https://ftdichip.com/wp-content/uploads/2020/08/AN\\_396-FTDI-Drivers-Installation-Guide-for-Windows-10.pdf](https://ftdichip.com/wp-content/uploads/2020/08/AN_396-FTDI-Drivers-Installation-Guide-for-Windows-10.pdf)

- ✓ After install the driver successfully, please close and open the software again.

## 3.2 Configuration Steps:

Please follow these steps:

### Step 1: Plug the USB

- Plug the configuration cable to computer via USB port;

CONNECT RS485 - CONFIGURATION  
TO COMPUTER via USB



STHC-ISG02DB-WS433-CL-04-H13.PNG

### Step 2: Powering

- Power supply 12 or 24VDC for Configuration Cable via DCSocket, by using the AC Adapter.

SUPPLY POWER 12-24VDC



STHC-ISG02DB-WS433-CL-04-H11.PNG

### Step 3: Connect to iConnector

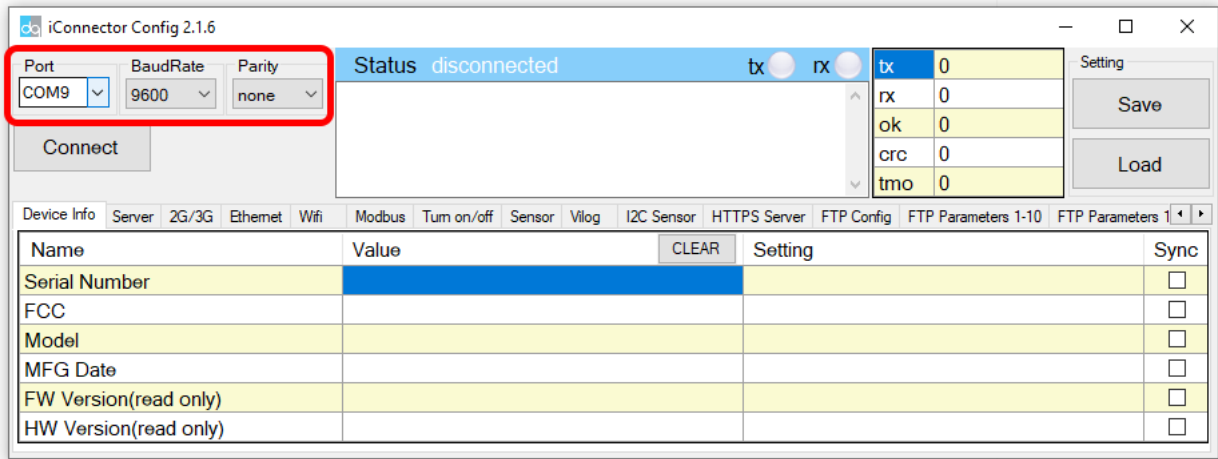
- Plug the connector M12-Female to the RS485 port of iConnector (Right M12-male connector, as shown below picture)

✓ The LED "Status" on iConnector must be turn ON, that meant it is powered!

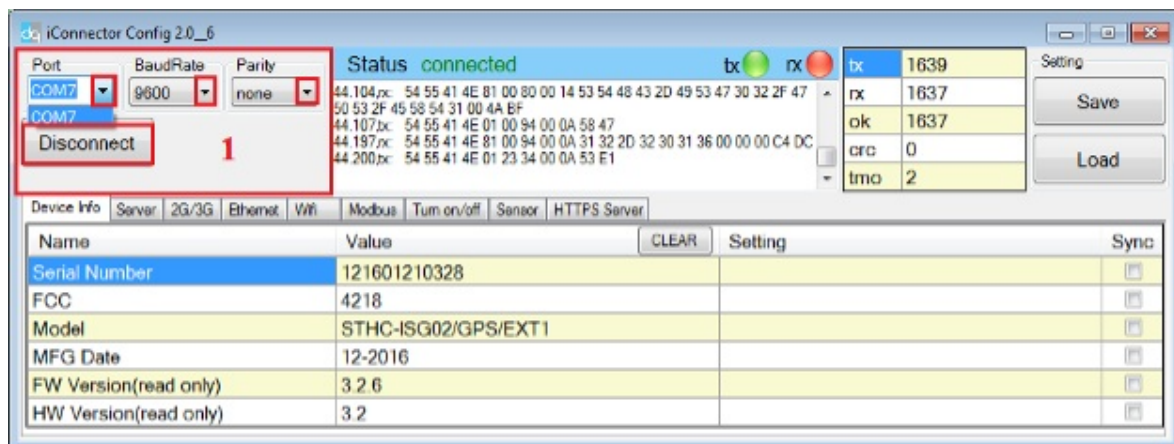


### Step 4: Select COM Port and configure it

- If there is no COM Port ==> please install the driver as above [section 3.1.3](#)
- Select the COM Port associate with the USB port you are connecting with the Configuration tool;
- Set the BaudRate: 9600, Parity: none;



- Press button "Connect" to allow the Software connect with iConnector
  - If connect successful, you will see Status shows "connected" as below picture
  - If NOT, Status shows "disconnected"



## 3.3 Configuration parameters for iConnector

- \* There are many parameters of iConnector to be configured before using.
- \* However, most of the parameters were configured by the manufacturer.
- \* Customer will only need to configure some parameters like: APN, Username, password for Cellular iConnector, or other parameters.
- \* Please refer below sections to configure the parameter you want.

### 3.3.1 Configure the SIM card information for Cellular iConnector

- Cellular iConnector use the 2G, 3G or 4G connectivity to connect to IoT Server;
- It requires the Data SIM Card to be inserted into iConnector;
- Contact the Network Operator of Sim card to get the following information:
  - APN:
  - Username:
  - Password:
- Click to the Tab 2G/3G on the Software;

#### 3.3.1.1 How to configure the APN Name? Please follow these steps:



- Typing the APN in the **Setting** column, then click the check box "**Sync**" at that row to allow the data to be written to iConnector. Once written successfully, you will see the same data on the "Value" Column;

Name	Value	CLEAR	Setting	Sync
APN				<input type="checkbox"/>
Username				<input type="checkbox"/>
Password				<input type="checkbox"/>
CAT-M1 Band				<input type="checkbox"/>
NB1 Band				<input type="checkbox"/>
RAT1				<input type="checkbox"/>
RAT2				<input type="checkbox"/>
RAT3				<input type="checkbox"/>
Apply new LTE				<input type="checkbox"/>
Attach Network Times				<input type="checkbox"/>
Time RAT1 (min)				<input type="checkbox"/>
Time FOTA (min)				<input type="checkbox"/>
SMS#1				<input type="checkbox"/>
SMS#2				<input type="checkbox"/>
SMS#3				<input type="checkbox"/>
SMS#4				<input type="checkbox"/>
Active LTE Band(read only)				<input type="checkbox"/>
HL Model(read only)				<input type="checkbox"/>

- If the data on Value column is different from the data on Setting column, that meant the data has not been written successfully to iConnector. Please check again:
  - The connection from iConnector and Software is still connected or not?
  - Then click the box "Sync" again.

**Repeat these steps to configure other parameters: User name and Password.**

### 3.3.1.2 How to check the iConnector was configured successfully and connected to Globiots Server?

- After configure successfully the SIM card information, the iConnector will connect to Globiots server automatically;
- The LED Network will be turn ON;
- Using the provided account of Globiots server, log in to the Globiots system to check the status of iConnector;
  - + If connected, the icon will be **Blue** color;
  - + If not connected, the icon is still **Grey** color;
- If waiting for 5-10 minutes, the iConnector is still not connecting to Globiots server, please check the followings:

- ⚠ + SIM card is contract with data plan?
- ⚠ + The Network operator support the Frequency bands of iConnector? Please check the frequency band of iConnector in this link:
- ⚠ + Make sure information APN, Username and Password is all correct?
- ⚠ + Make sure the configuration is all correct with these values? Please check carefully each letter, a space letter at the end can cause the problem!

=====END=====

# IV. Insert SIM Card for Cellular iConnector

Steps to insert SIM card:

## Step 1: Remove the housing

- Using L hex key to unscrew M4 screws at the side of the housing and carefully pull out the top plastic housing in the vertical direction

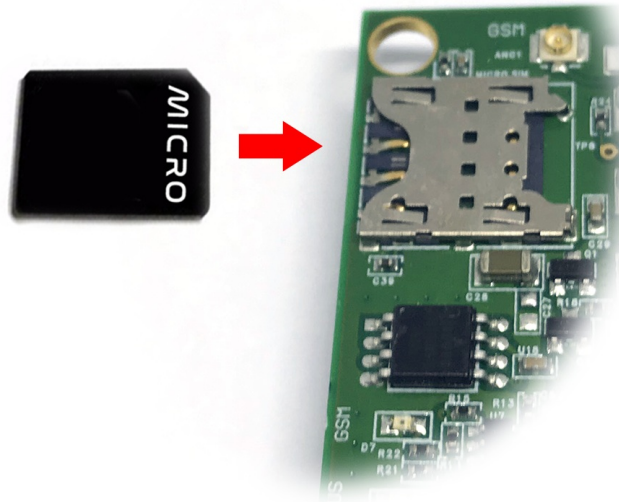


## Step 2: Insert the SIM Card into the iConnector,

⚠ Please take note the direction of the SIM Card

⚠ The Sim card must be MICRO-SIM type

⚠ When inserting the SIM card please disconnect the power supply to avoid damaging the device !



**Step 3:** Place back the housing and locking by L hex key

**ATTENTION:**



When reinstalling the cover, pay attention to put the PCB edge into the middle slot of the box inside as shown below)



# V. Installation iConnector STHC

## 5.1 Example application

iConnector is used widely in many applications for Smart Factory, Smart Facility/Building, Smart City, Smart Agriculture...

Please refer more information at: <https://www.daviteq.com/ung-dung2/>

## 5.2 Installation location

Depend on what kind of iConnector, the location of installation will be considered carefully.

### 5.2.1 if the iConnector has built-in Sub-GHz Wireless Co-ordinator or Wireless Bridge:

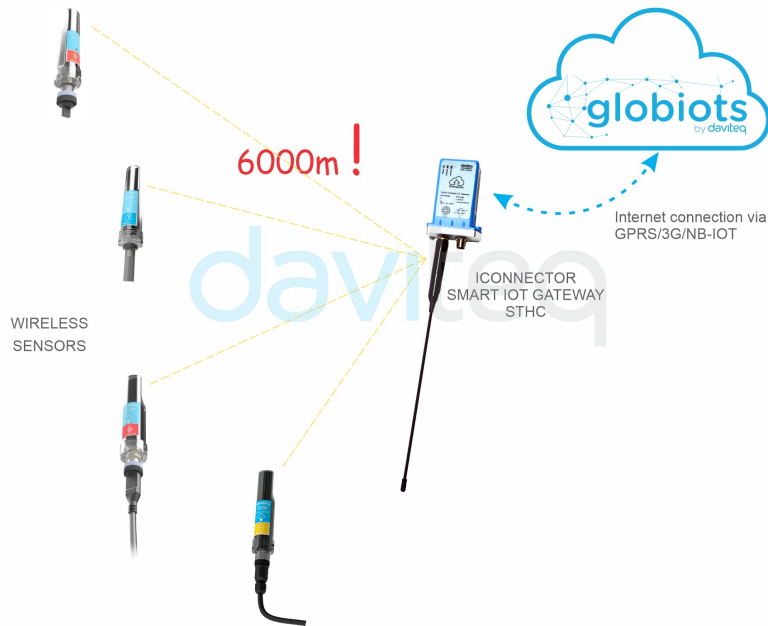
To maximize the distance of transmission between Sub-GHz wireless sensor and iConnector, the ideal condition is Line-of-sight (LOS) between the Wireless sensor and iConnector. In real life, there may be no LOS condition. However, the Wireless sensor still communicates with iConnector, but the distance will be reduced significantly.

- The antenna of Sub-GHz Wireless Co-ordinator of Wireless Bridge must be placed above ground as high as possible, not lower than 2m. We recommend the minimum is 4m;
- It's better to place the antenna outdoor, on top of the roof of building, house, warehouse...;
- It's not good if the antenna is place indoor but the wireless sensor is outdoor;
- Only when all the wireless sensors are indoor, then you can place the antenna of wireless co-ordinator indoor, too;

#### **ATTENTION:**

- ❗ **DO NOT** install the Wireless sensor or its antenna inside a completed **metallic** box or housing, because the RF signal can not pass through the metallic wall. The housing is made from Non-metallic materials like plastic, glass, wood, leather, concrete, cement...is acceptable.

## CONNECT WIRELESS SENSORS TO GLOBIOTS Platform



### 5.2.2 if the iConnector has Cellular connectivity like 2G, 3G or 4G:

- We highly recommend to install the iConnector outdoor or outside of the cabinet so that it can have strong signal of cellular;
- Do not put iConnector inside a metallic box as the cellular can not go thru the metal sheets;
- In case the iConnector must be placed inside a box for better protection, please use the box with plastic materials like ABS, ASA, Polycarbonate, Fiber Glass...

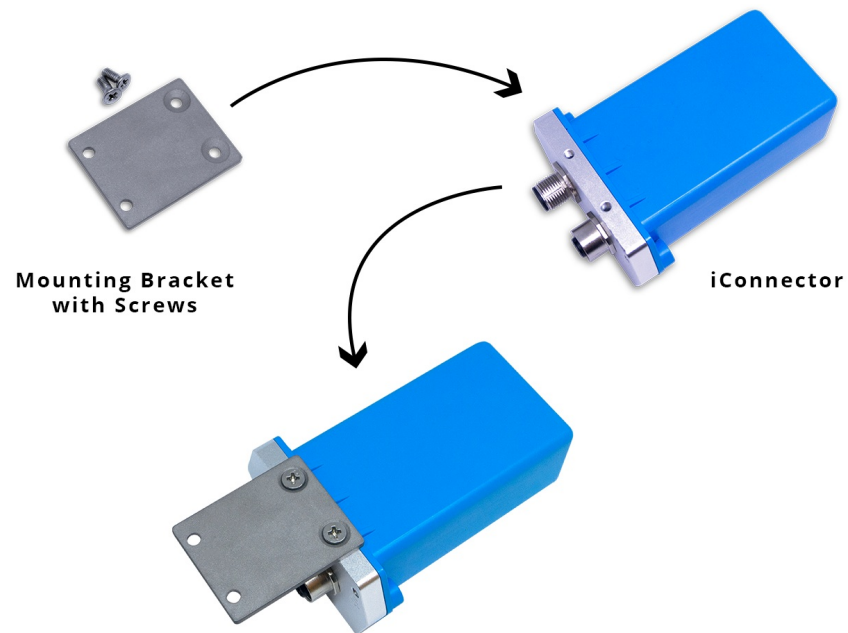
### 5.2.3 if the iConnector has WiFi connectivity:

- We highly recommend to install the iConnector at the place has strong coverage of WiFi signal;
- Do not put iConnector inside a metallic box as the WiFi signal can not go thru the metal sheets;
- In case the iConnector must be placed inside a box for better protection, please use the box with plastic materials like ABS, ASA, Polycarbonate, Fiber Glass...

## 5.3 Mounting bracket for installation

### 5.3.1 iConnector with blue housing:

- The mounting bracket is made from hard metallic material. Following to these steps as the below picture



### 5.3.2 iConnector with White housing:

- There are 02 holes for screwing at the left and right of housing.
- These holes are covered by the cover.
- Open the cover, you can access the hole for screwing.
- Using screw with size 4mm diameter maximum.





## VI. How to add iConnector STHC to Globiots Server System?

## VII. Modbus Configuration for iConnector STHC on Globiots

## VIII. Parameter Configuration for iConnector STHC on Globiots

# IX. Alarm & Event Configuration for iConnector STHC on Gbiots

## X. Configuring special functions of iConnector on Globiots

# XI. Troubleshooting iConnector and Globiots

No.	Phenomena	Reason	Solutions
1	Cannot read modbus	<ul style="list-style-type: none"> <li>No power supply, the power cord is incorrectly connected</li> <li>Modbus connection pin A, B is loose or wrong</li> <li>Configuration slave address, baudrate, parity is not correct</li> <li>Reading the wrong command, wrong address register</li> </ul>	<ul style="list-style-type: none"> <li>Check the power connection</li> <li>Check the connection modbus A, B</li> <li>Check the configuration of slave address, baudrate, parity</li> <li>iConnector only supports modbus 3, 4, and 16. Check if the value of modbus status returned by 2 or 3 is an incorrect address reading.</li> </ul>
2	Failed to add auto sensor (iConnector integrated Co-ordinator version)	<ul style="list-style-type: none"> <li>When the first 5 minutes are up, the sensor cannot be added</li> <li>Node needs to be added further away from WS433-CL</li> <li>The iConnector and the node are configured to run at 2 different RF frequencies, or different data rates</li> </ul>	<ul style="list-style-type: none"> <li>Unplug, wait 10 seconds, plug in again to enable automatic add or write to modbus Enb_auto_add_sensors = 1</li> <li>Bringing nodes and iConnector together or temporarily setting the smaller Rssi_threshold can add sensors farther (then return the old values)</li> <li>Check the RF frequency, data rate of iConnector and the node</li> </ul>
3	Read modbus normal health values but read the data of the node, all are 0	<ul style="list-style-type: none"> <li>The modbus 4 command only supports FW 1.9, old FWs can't read command 4</li> </ul>	<ul style="list-style-type: none"> <li>Check the FW of WS433-CL in iConnector if it is older than 1.9 then use command 3 to read data and other registers</li> </ul>
4	The node's data has no data of prm1 and prm2	<ul style="list-style-type: none"> <li>The sensor attached to the node is loose</li> <li>For the WS433-M12F node, if the sensor is attached after the battery is attached to the node, the sensor type may be different so the data cannot be read.</li> </ul>	<ul style="list-style-type: none"> <li>Attach the sensor to the node firmly</li> <li>Attach the sensor to the WS433-M12F node first. Then remove the node pin, wait for 10 seconds, re-attach to the node to re-identify the sensor</li> </ul>
5	Status led of iConnector doesn't light	<ul style="list-style-type: none"> <li>No power supply</li> </ul>	<ul style="list-style-type: none"> <li>Check if the power cable is disconnected</li> <li>Check if the connector of iConnector is loose or disconnected</li> </ul>
6	Modbus led of iConnector doesn't light	<ul style="list-style-type: none"> <li>No RS485 connection</li> </ul>	<ul style="list-style-type: none"> <li>Check if the signal cable is loose or disconnected</li> </ul>
7	Network led of iConnector doesn't light	<ul style="list-style-type: none"> <li>No network connection</li> </ul>	<ul style="list-style-type: none"> <li>Check if the power cable is disconnected</li> <li>Check if the connector of iConnector is loose or disconnected</li> </ul>